

Easily launch omni-channel campaigns across the enterprise

Powerful, consistent, and controlled messaging is crucial for impactful outreach. Atmosphere® Engage empowers departments across the entire enterprise to manage, schedule, and execute SMS and voice campaigns. Engage was created with marketing, billing, sales, operations, and human resources teams in mind.

With pre-built templates, it's incredibly easy for any employee to build campaigns and manage the process all in one place. From uploading your lists and crafting your message to scheduling your outreach, this ready-to-use application allows you to focus less on the technical side of building campaigns, and more on engaging with your target audience.

Turn your team into a messaging machine



Customer Service

Notify employees and customers about new product features or network outages.



Finance

Remind customers when their bill is ready and alert them when payments are posted.



Marketing

Schedule campaigns to deploy at a planned time or date for precise control over the customer journey.



IT

Inform employees about maintenance, password changes, and other pressing issues.



Human Resources

Automate internal communications like onboarding, company policy updates, office closures, and more.



Operations

Send notifications to agents in the field and update customers about the progress of any maintenance.

Scheduling

It's incredibly easy to customize how and when your campaigns are sent. Divide based on:

- ✓ Specific dates
- ✓ The day of the week
- ✓ Specific time windows
- ✓ Time zones

Use with Atmosphere® SmartFlows

Atmosphere® SmartFlows and Engage were built to work hand-in-hand to create a dynamic, smooth, and reliable communications experience. Atmosphere® SmartFlows requires absolutely no coding. The simple drag-and-drop interface allows employees across your entire enterprise to build a communication flow that can integrate with other systems and automate responses. So, when you send out an Engage campaign, you invite your user into a new journey.

The image shows the IntellePeer SmartFlows interface. On the left, there is a sidebar with various actions like INBOUND API, INBOUND WHATSAPP, INBOUND EMAIL, CAMPAIGN, and various control actions like PAUSE. The main area displays a workflow diagram for 'Flow_314371' with steps: #1 SMS, #2 SPEECHREC, #3 SENTIMENT, #4 COND, #5 TRANSFER, and #6 SMS. On the right, there is a 'Details' panel for the flow, showing 'FLOW ID: -314371' and 'NAME'. Below the interface, a smartphone displays a customer feedback message: 'I had a great experience at your shop! Rate 5/5.' and a response: 'Hi Jane! We appreciate your feedback. Please enjoy 10% off using Promo10.'

About IntellePeer

IntellePeer delivers an omni-channel communications platform built for the enterprise. We believe that business communications are meant for more than just simple interactions – they should enable businesses to deliver truly delightful experiences. With our voice, messaging, ready-to-use applications, open APIs, and analytics, companies can build and integrate communications-enabled workflows to create world-class customer experiences and improve business processes through automation. Our full-stack solution is backed by a rock-solid network and a team of experts who provide nothing but award-winning customer service. It's time to move beyond basic communications!

