



## Move beyond basic business communications

IntelPeer delivers ready to use, cloud-based, multi-channel business communications you can build on with voice and messaging applications via multiple connection options, backed by an award-winning support team, rock-solid network, and disaster avoidance solutions. Partners and companies of any size can leverage our innovative solutions to create more effective customer interactions, improve business processes, and build a better customer experience.



**Complete Communications**



**Automations**



**Integrations**



**Scalability**



**Expert Support**



**Network Resiliency**

## Build a better customer experience

Delivering an exceptional customer experience is the goal of any business. With Atmosphere® Communications Platform, you get reliable communications and add-on features that help you do just that. Our multi-channel communications solutions help you create more engaging conversations throughout the entire customer lifecycle.

Use our platform integrations to easily connect your communications with business applications, such as CRM or Point of Sale systems for automated customer self-service and streamlined processes. Access real-time and historical analytics within the Atmosphere® Communications Platform and across your business systems to turn data into improved customer interactions.

## Solve business challenges

Open up a new world of possibilities with IntelePeer's voice and multi-channel applications. Whether you are a large, medium, or small business, our dynamic and flexible platform makes it easy to build – and keep building – the best communication solution to meet your needs.

Leverage our innovative solutions and team of experts to tackle business challenges such as automating processes, enhancing the customer experience, ensuring business continuity, moving communications to the cloud, and much more!

## Atmosphere® Communications Platform



### CLOUD COMMUNICATIONS

Complete Cloud-based Calling, Meeting, and Collaboration with Webex Teams

- Cloud Calling & PBX
- Unified Communications & Collaboration



### ADD-ON APPLICATIONS

Multi-Channel Communications for Automated and Streamlined Processes

- Advanced IVR
- Messaging
- Cloud Routing
- Analytics & Reporting



### VOICE SERVICES

Flexible Premises and Hosted Deployments for Enterprises and Platform Providers

- Calling Plans
- SIP Trunking
- Connectivity
- Platform Services